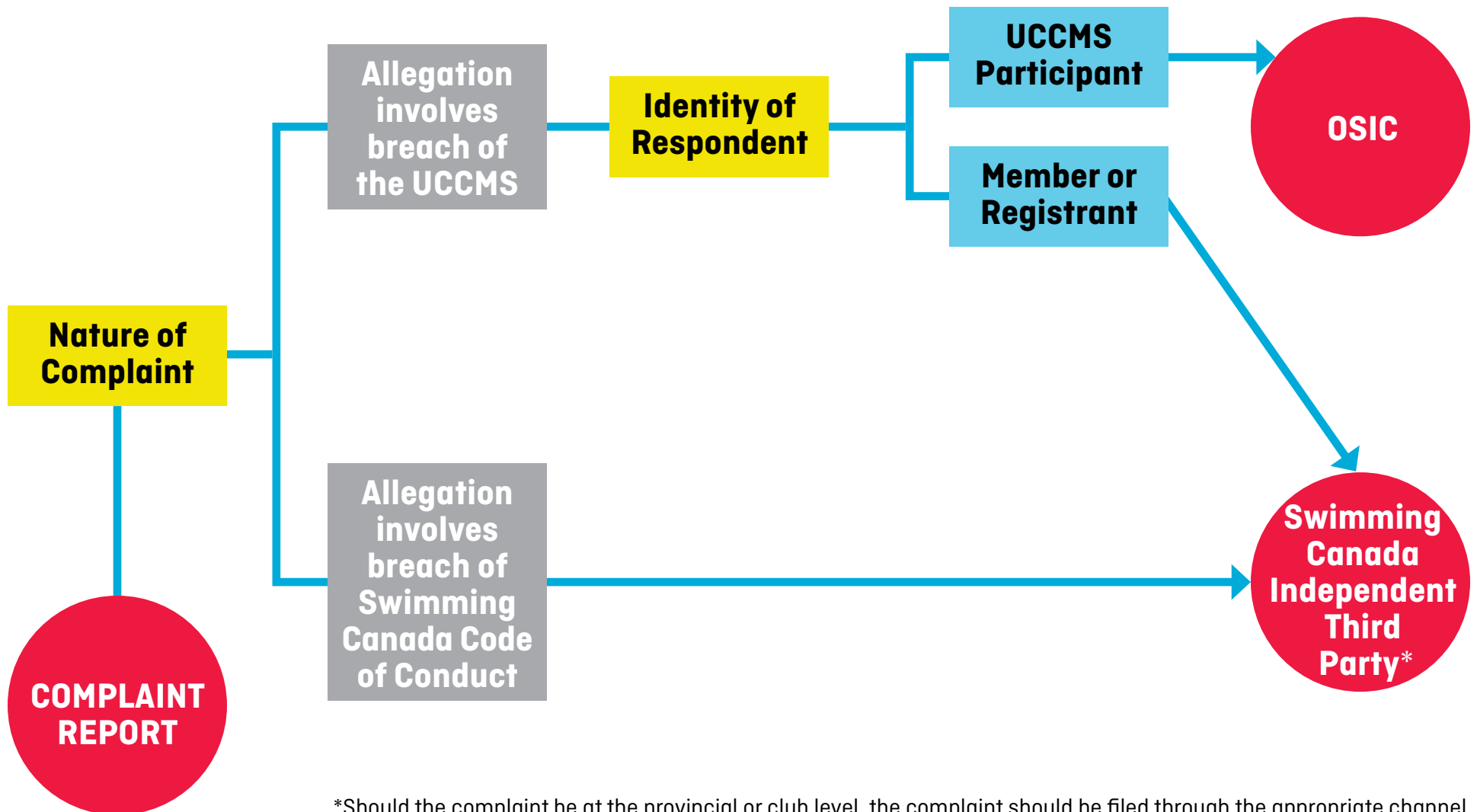


NATIONAL LEVEL COMPLAINT PROCESS



*Should the complaint be at the provincial or club level, the complaint should be filed through the appropriate channel.