

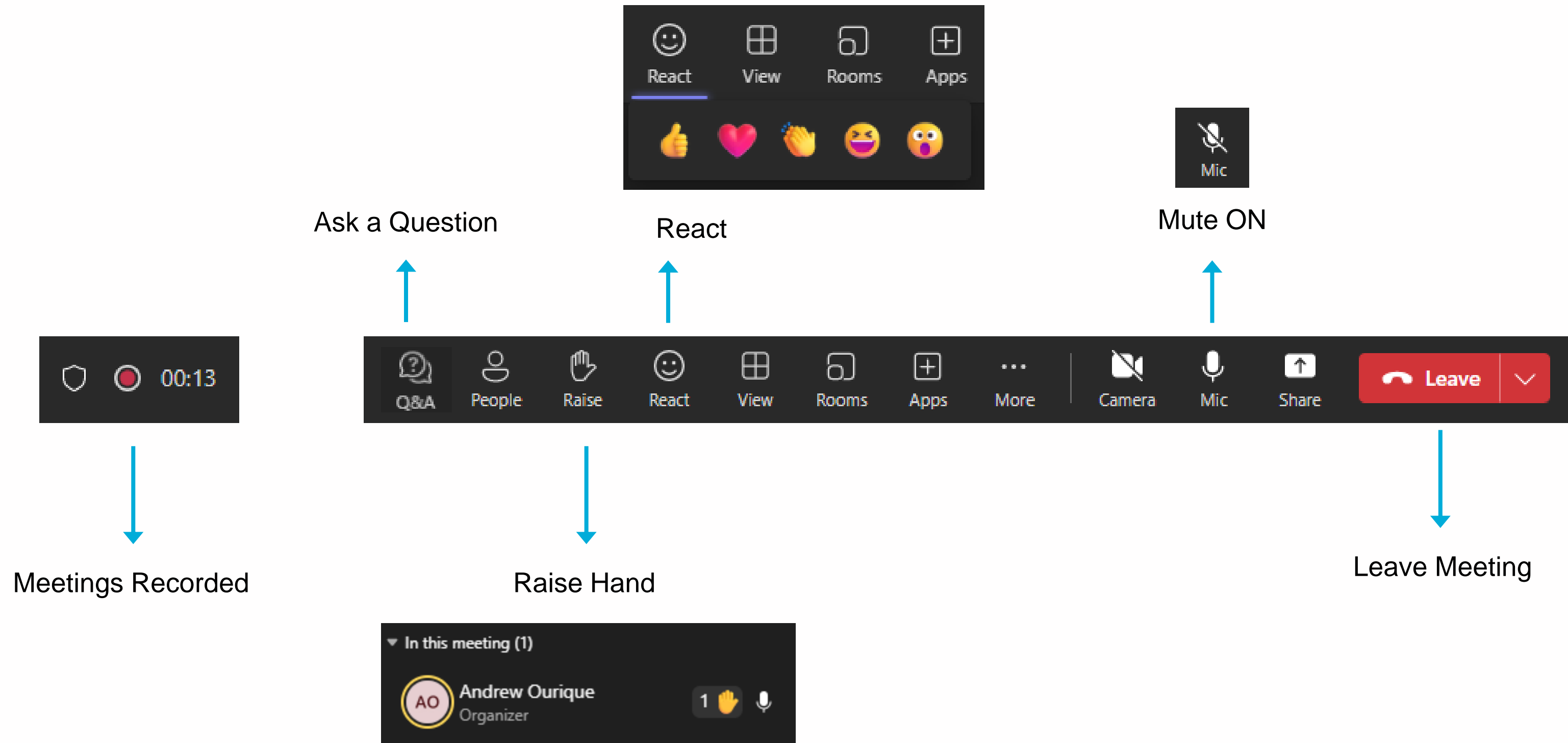


OPEN Q&A

OPEN Q&A



How to use Microsoft Teams



OPEN Q&A



Agenda

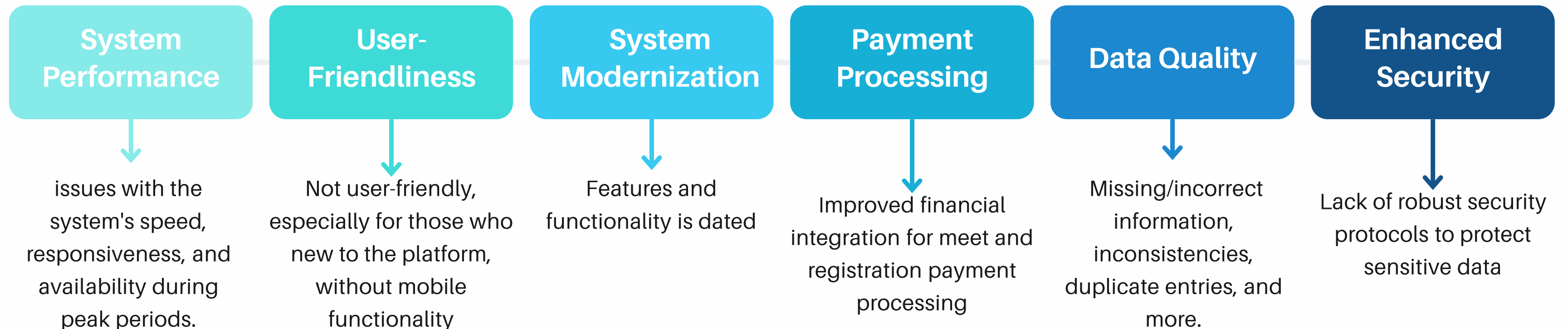
- Introductions
- Background
- The New Registration System
- Key Changes and Features
- Q&A

BACKGROUND



Context and Need for Change

Our current registration system has been around for over 20 years and its limitations are hindering our ability to provide the best possible service to our members and volunteers.



First impressions matter. Our members expect a seamless registration experience.

After 20 years, it's time we give it to them

BACKGROUND

Context and Need for Change

1

December 2021

We conducted a process review to determine the requirements to transition into a new registration system.

2

April 2022

We began socializing the plan, gathering input from the Provinces and Working Committee members to draft the Statement of Requirements and the Request for Proposal (RFP) documents.

3

June 2022

We began the search for a developer who could help us bring our vision of the new registration system to life.

4

July 2022

We conducted an in-depth evaluation of the candidates to ensure we found a partner that would be the best fit for our team.

5

October 2022

SportLoMo stood out and was chosen as our selected vendor, setting the stage for the next phase of Swimming Canada's registration system.

6

April 16, 2023
SWIMMING CANADA
ANNOUNCES
SPORTLOMO AS NEW
REGISTRATION
SYSTEM PROVIDER



THE NEW REGISTRATION SYSTEM



Context and Need for Change

NEWS & ARTICLES

SWIMMING CANADA ANNOUNCES SPORTLOMO AS NEW REGISTRATION SYSTEM PROVIDER

APRIL 16, 2023

Ottawa, ON

Swimming Canada is pleased to announce the partnership with [SportLoMo](#), the leading provider of technology solutions for sports organizations, to bring a new and improved registration system to its members and participants. [Read more.](#)

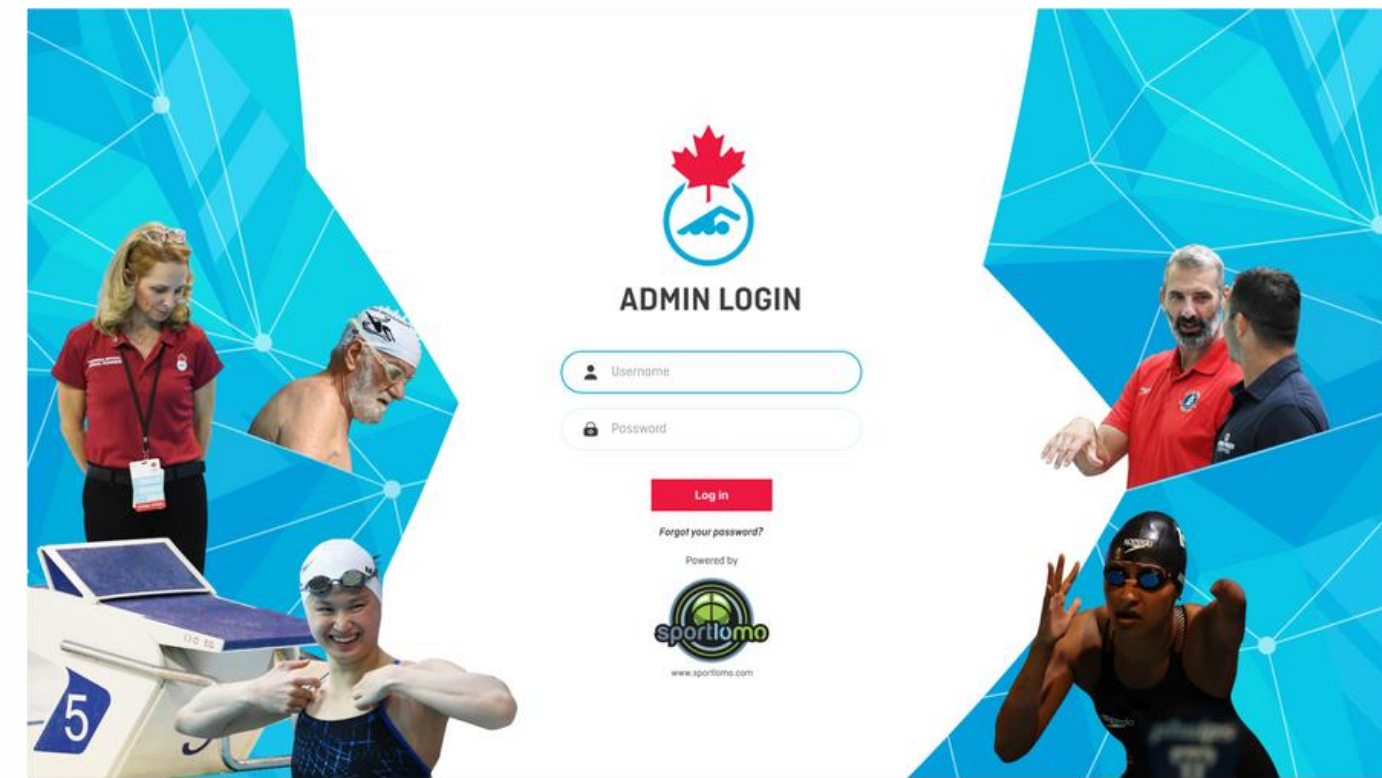


Image Credit: SportLoMo

OPEN Q&A



What is in and out of Scope for September 2024?

WHAT YOU'LL GET (IN SCOPE)



Mobile-friendly and compatibility across all major web browsers.



Enhancing reporting capabilities, including customizable and multi-season reports.



Integration with major accounting and other third party applications*



Simplifying registration, affiliation, and official promotions.



Improving member transfer processes and duplicate member identification.



Streamline registration process for individuals holding multiple roles.



Enhancing the accuracy of coach compliance data.



Improving the consent form review and completion process for members.



Improvements to in system member communications



Improvements to user interface, search, and data presentation



Enabling field restrictions, multiple user roles, and bulk member record changes.



Creation of a one-stop platform (not including LMS and third-party apps for club registration and meeting management)

OUT OF SCOPE



*API integration with accounting software or third-party club/meet management applications.



Automation of Official deck logs or validation of Official qualifications at sign-up.



Volunteer management

For more information, visit the [New Registration System Portal](#)



QUESTIONS?

OPEN Q&A

Pre-submitted Questions



Will the current information in the registration system be transferred to the new SportLoMo version?

OPEN Q&A

Pre-submitted Questions



When can I make the switch from the current registration system I'm using today (e.g., TeamUnify, PoolQ, SportsEngine) to SportLoMo?

OPEN Q&A

Pre-submitted Questions



Is it possible to integrate the new registration system from SportLoMo with an existing club registration software (i.e., TeamUnify, PoolQ, SportsEngine)?

OPEN Q&A

Pre-submitted Questions



What payment methods are available in the new system?

OPEN Q&A

Pre-submitted Questions



What resources are available now?



OPEN Q&A



What resources are available now?



Portal

News, updates and resources

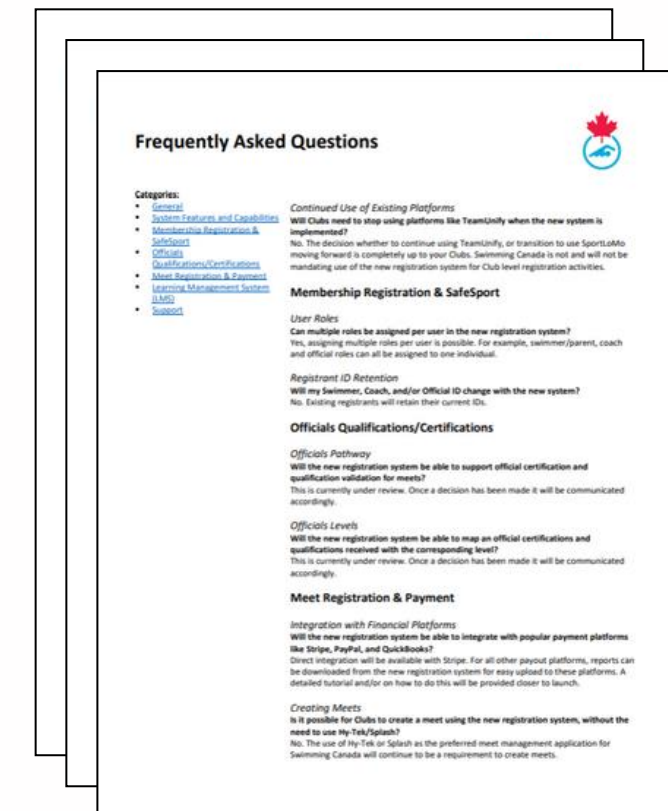
This dedicated portal is where we will share progress and updates leading up to the launch of the new registration system in September 2024.



Training Plans

By Role

We've developed a training plan by role to make it easier for our team to understand what training sessions are required for them to attend and when



Frequently Asked Questions

Routinely updated

We've captured the list of questions asked during the 1:1 interviews completed March to June 2023. This will be continually updated and posted on the portal.

OPEN Q&A

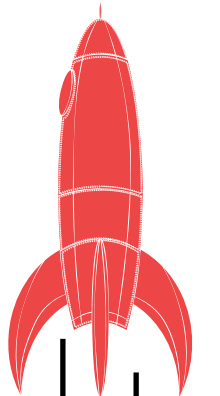
Pre-submitted Questions



What's activities are coming up that we need to be aware of?



TIMELINE



1 PHASE

March 2023: Conduct 1:1 Interviews

June 2023: Introduce Quarterly CEO Message

July 2023: Establish Change Agent Committee and Monthly Newsletter

September 2023: Present New Registration System at Provincial Conferences.

October 2023: Launch Registration System Information Portal

January 2024: Publish Training Plans and Resources

February 2024: Open Q&A Sessions Begin (Open Q&A)

February 2024: National/Provincial Training Begins

PHASE 2

3 PHASE

March 2024: Pilot Training Begins

March 2024: Support model launches across pilot teams

April 2024: Pilot Begins

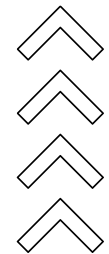
May 2024: Club Training for National Launch Begins

August 2024: Refresher Training

September 2024: New Registration System Launch

September 2024: New support model launches.

PHASE 4



OPEN Q&A

Pre-submitted Questions



How long will the training resources be available?



OPEN Q&A



Pre-submitted Questions

Prior to Launch

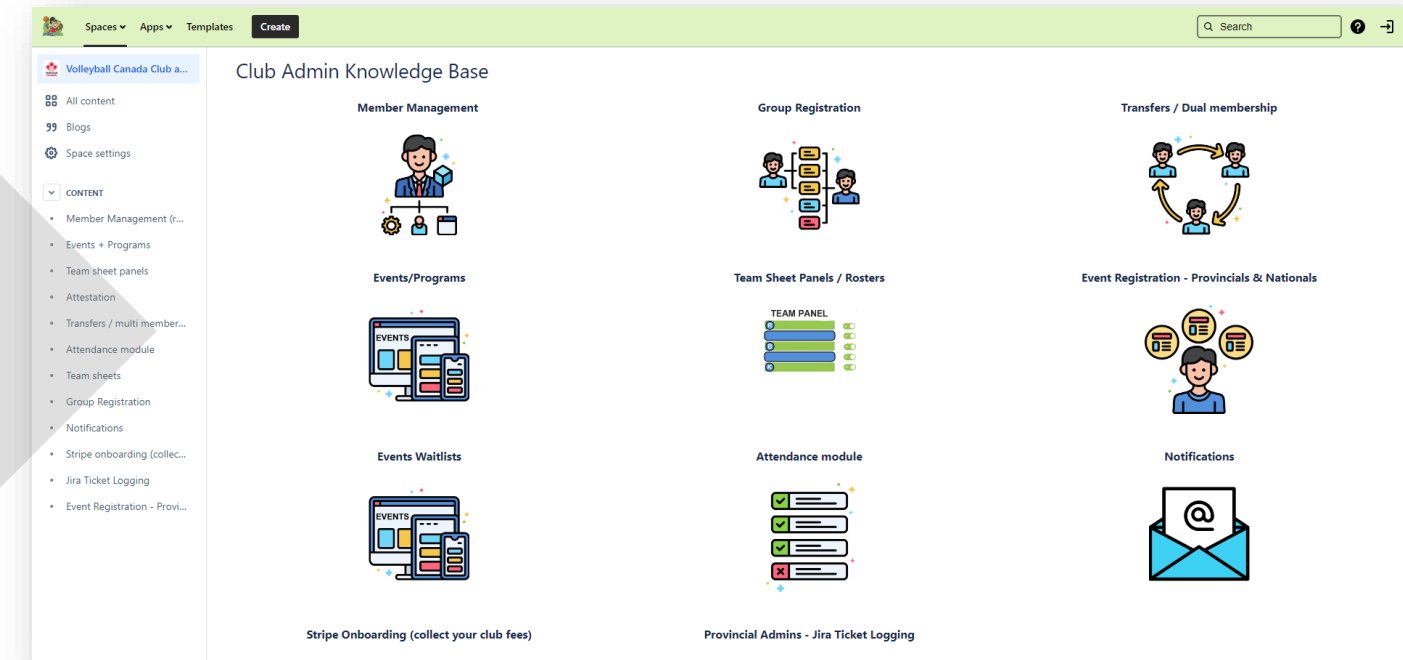


Portal

News, updates and resources

This dedicated portal is where we will share progress and updates leading up to the launch of the new registration system in September 2024.

Post Launch



Knowledge Base

News, updates and resources

This portal, managed by SportLoMo, will be where all resources, including training videos, guides and more, after we launch the new registration system in September 2024.



QUESTIONS?