



**January 11, 2024**

**Subject:** A New Year's Message from Swimming Canada

As we step into 2024, I want to express my deepest gratitude for your unwavering dedication and hard work throughout the past year. This year, we are excited to introduce our new registration system in September, a significant advancement set to streamline our processes and enhance our operational capabilities.

**Project Updates and Training Plans**

We are gearing up to launch a pilot of the new registration system with the Alberta Summer Swimming Associations (ASSA) in the coming months. This pilot, set to start April 2024, with over 60 clubs, 3000+ swimmers, and 300+ coaches. This represents a significant phase in our journey, allowing us to test and refine our approach before the full-scale launch in September.

In addition, we have developed specific training plans by role, designed to equip our team with the necessary skills and knowledge for the new platform's launch on September 3, 2024. These plans are now ready for your review and feedback. Your insights are invaluable to us, so please [share your thoughts and suggestions](#).

[Click here](#) to see your training plan by role.

**Introduction to the New Registration System**

You may have noticed that we have revised the approach to the Introduction to the New Registration System, having incorporated this content into other channels before the new year. For those who have not received the content yet, please connect with one of our Change Agent Committee members for more information.

Name	Province
Ana Robitu	Alberta
Jess Craig	Alberta
Val Carr	Alberta
Dawn Hall	Ontario
Nicole Parent	Ontario
Cara Herrington	Ontario
Chris Capson	Ontario
Megan Dodge	Ontario
Trevor Cowan	Ontario

Name	Province
Jy Lawrence	British Columbia
Carola Mansfield	British Columbia
Stéfanie Gagné	Quebec
Tracy Moser	Saskatchewan
Tanya Gokavi	Saskatchewan
Jill Ramsey	New Brunswick
Barb Fay	Manitoba
Maxine Wells	Manitoba
Jill Hartle	Newfoundland

If you would like more information about the Change Agent Committee, including how to join, please indicate your interest by filling in the [feedback form](#).



**Your Questions Answered:**

We have gathered a preliminary list of questions from various sources and prepared a new Frequently Answered Question (FAQ) document that will be posted and continuously updated on The New Registration System Portal page, [click here](#).

Remember, this document is a work in progress. If there are questions you find unanswered or topics you feel are not covered, we encourage you to [reach out and let us know](#).

**Looking Forward in 2024**

We are eagerly preparing for our first **Open Waters Q&A session**. This will be an excellent opportunity for us to connect, address your questions, and gather insights that will guide us as we move towards a more efficient and improved registration system. Save the date today:

<b>Date</b>	<b>Time</b>	<b>Language</b>	<b>REGISTER NOW</b>
February 13, 2024	11:00a to 12:00p EST	English	<a href="#">Register Now</a>
February 13, 2024	6:00p to 7:00p EST	English	<a href="#">Register Now</a>
February 14, 2024	11:00a to 12:00p EST	French	<a href="#">Register Now</a>

With the support and enthusiasm you have shown, I am confident that 2024 will be a year of remarkable achievements and growth.

Happy New Year, and let's make 2024 a year to remember!

Best regards,

Suzanne Paulins  
Acting CEO  
Swimming Canada